



FPUA Electric Service Policy

Electric & Gas Engineering	Electric Service Policy
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Objectives:

- To outline the requirements for customers that request new electric service.
- To identify scenarios where differences in service type may be encountered, and to list the requirements for those means of service.

Assignment of Responsibility:

- The Supervising Engineer of the Fort Pierce Utilities Authority (FPUA) Electric & Gas Engineering department shall have the responsibility to establish, maintain, and disseminate this policy and any attachments to this policy.
- All definitions within this document are intended to be used for Electric & Gas Engineering Electric Service Policy only and do not reflect customer classifications for other uses within FPUA.

Procedure:

- FPUA’s Electric Service Policy lists the requirements for customers that request a new electric service only. Each customer is classified as either being Residential or Commercial, with specific requirements related to each type. A scenario is defined under each type and lists the requirements for that new service.

1. Residential Customers:

a. Definition:

- i. A property being used for residential purposes with a single meter can.
- ii. Exceptions
 1. Any residential property served by a gang-meter is defined as commercial.
 2. Any residence with more than one meter within a single parcel used as a commercial business shall be defined as commercial.

b. Means of Service:

- i. If the customer is requesting electric service to a new or existing residential structure that did not previously have any electric service from FPUA, the new electric service shall be constructed underground.
- ii. If the customer is requesting electric service to an existing residential structure that previously had electric service from FPUA, and there are no existing FPUA facilities on the property for the previous means of service for interconnection, the new electric service shall be constructed underground.
- iii. If the customer is requesting electric service to an existing residential structure that previously had electric service from FPUA, and there are existing FPUA facilities on the property for the previous means of service for interconnection, the new electric service shall be maintained at its current configuration.



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c. Responsibilities

- i. Customer is responsible for providing and installing conduit from an agreed upon point of demarcation to meter base.

2. Commercial Customers:

a. Definition:

- i. A Commercial Customer is a business, not-for-profit organization, or other institution that provides goods and services and that takes service for non-residential purposes. A Commercial Customer is a customer that cannot be classified as a Residential Customer.

b. Means of Service:

- i. If the customer is requesting electric service to a new or existing commercial structure that did not previously have any electric service from FPUA, the new electric service shall be constructed underground.
- ii. If the customer is requesting electric service to an existing commercial structure that previously had electric service from FPUA, and there are no existing FPUA facilities on the property for the previous means of service for interconnection, the new electric service shall be constructed underground.
- iii. If the customer is requesting electric service to an existing commercial structure that previously had electric service from FPUA, and there are existing FPUA facilities on the property for the previous means of service for interconnection, the new electric service shall be maintained at its current configuration, as long as the current configuration passes inspection from the Authority Having Jurisdiction and no change to existing FPUA infrastructure (e.g., cable, connections, etc.) is needed. If the existing service fails to meet these conditions, the existing service shall be converted to underground.

c. Responsibilities:

- i. Customer to provide and install all conduit, transformer pads and service conductor on property as outlined by FPUA design plans.
- ii. Customer to install FPUA-provided handholes.
- iii. Customer to install all offsite conduit and pads.

Approvals and Revisions

Rev	Date	Reason	Revised By	Approved By
0	10/29/2024	Initial Release	<i>Eric Meyer</i>	<i>Craig Crawford</i>